



1 Education Way Dover NH 03820 Ph: 800-232-5535 www.formaxdirect.com



# **StarChat**

# Save Time And Increase Productivity With Instant Messaging

## **Instant Messaging For Ongoing Productivity**

When the phone rings, you often have to stop what you're doing and lose focus on the task at hand. That's why in today's always-on, always-connected world many employees and clients need additional methods of communications such as instant messaging. Instant messaging, otherwise known as chat, provides the same high level of interaction, but without the time constraints imposed by a phone call. Users can multitask and stay productive.

With Star2Star's StarChat™ application, users can easily participate in a one-on-one or multi-party text chat. Group conversations make it simple to contact people you need to chat with often and have written conversations in real time. Because all of your chats are stored in a searchable archive stored in the cloud, you always have access to them.

## Here's How Easy It Is:

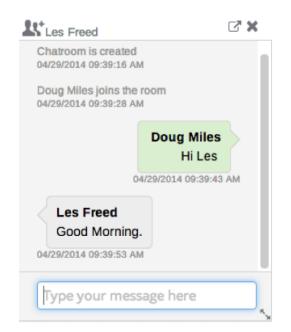
- Just select the StarChat™ option on the Star2Star Application Framework and open the address book
- Select a contact or search for the person you're trying to contact in the search bar located in the top left hand corner
- Highlight their name, select the chat option, and begin chatting

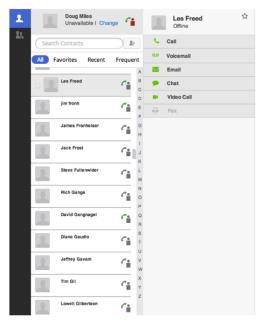
#### **Advanced Features**

StarChat™ includes the ability to continue a previously archived chat session. Users have the ability to open chats in a separate tear-off window. New layout modes (grid and full window) for easier viewing have been added.



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#### **Tech Details**

The software behind StarChat™ is a comprehensive framework that provides a platform for the family of Star2Star applications, called Starlets. The Star2Star Application Framework automatically installs updates as they are released, so all users are continuously running the most recent version of each Starlet.

StarChat™ is easy to install via assignment per user in the portal. Each Starlet operates on Windows XP (and later) and on Intel-based Macs running any version of OS X. StarChat™ uses the same user authentication credentials as your existing Star2Star system, so they don't add any administrative overhead for your IT department.